

<Title> <Given Name> <Family Name>  
<Address 1>  
<Address 2>  
<SUBURB STATE POSTCODE>

Dear <Title> <Surname>

### **Offers of new homes will commence soon**

Homes Victoria is retiring the 44 older style high-rise public housing to build more homes for Victorians that are modern, comfortable and located near transport, schools, jobs and services.

New homes will be built once households relocate from 12 Holland Court and 120 Racecourse Road, Flemington and 33 Alfred Street, North Melbourne.

Over the past two months our relocation team has reached out to introduce themselves, explain the process, and answer your questions. We have been able to support over 90% of households to complete their relocation applications with our understanding of your needs, preferences, and connections. In the coming weeks we will start to offer households new homes.

If you have any questions when you receive a housing offer, including about your application, please reach out to our relocation team. We are here to support you right through the process.

### **Completing your housing transfer application to relocate**

Households who have not completed a relocation application, including signing the form, are not yet eligible to be offered a new home. In recent weeks our relocations team has attempted to contact you by telephone and in person.

We understand moving can be challenging and would like to make sure you feel supported to move to a new home, including being considered for new homes in the local area that will be available in the coming weeks and months.



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**Please contact us so we can help you.**

If you haven't yet met with our relocations team, or completed your relocation application, please contact our relocations team so we can explain the process, understand your needs and look for the most appropriate housing for you. Our priority is to search for and offer you housing that best meets your needs.

We request that you make contact with the department's relocation team by **Friday 2 February 2024** to complete a relocation application.

- You can contact your relocation officer Monday to Friday 9am to 5pm,
- Renters at 120 Racecourse Road, Flemington can also contact the relocations team leader, Hannah Kebede on 0447 717 935,
- Renters at 12 Holland Court, Flemington can contact the relocations team leader, Lauren Doogood on 0447 866 403, or
- Renters at 33 Alfred Street, North Melbourne can contact the relocations team leader, Jackie Monaghan on 0447 842 369, or
- Email us at [relocationsteam@homes.vic.gov.au](mailto:relocationsteam@homes.vic.gov.au)

We want to assure you that the department covers relocation costs such as removalist costs, utility connections for electricity, gas, internet and telephone and mail redirection fees. Our team will maintain regular contact with you to ensure you settle into your new home and hear progress on the Flemington and North Melbourne redevelopment.

Renters are encouraged to bring a support person, such as a friend or family member, to any appointment they have with the relocation team. You can also seek support from a representative of the Victorian Public Tenants Association (VPTA), Tenants Victoria or legal representative. We will organise an interpreter to support you if you require one.

We will always treat you with respect, support, and care.  
We look forward to supporting you to move to a new home.

Yours sincerely  
**Peter Beaumont**



Director  
Relocations Engagement and Lease Management  
Homes Victoria

12 / 12 / 2023

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